
















Consumer Evaluation

(Includes family members, a carer or a significant third party)

Name (optional)

Please circle the face that best reflects the answer for you or indicate your rate of satisfaction.

You can write any extra comments in the space provided.

1. It was easy for me to contact my local disability advocacy service. (Ability Advocacy)	Yes 	No 	Not sure 	
5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. My advocate listened to me and involved me in the development of an advocacy plan that reflected my issues and desired outcomes.	Yes 	No 	Not sure 	
5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The advocate made sure that I was given the information I needed to make informed decisions.	Yes 	No 	Not sure 	
5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. My advocate treated me with respect and assured me that my private information would remain confidential.	Yes 	No 	Not sure 	
5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. My advocate encouraged me and assisted me to advocate on my own behalf.	Yes 	No 	Not sure 	

	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
6. My advocacy support increased my confidence and skills.				Yes <input type="radio"/>	No <input type="radio"/>	Not sure <input type="radio"/>
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
7. I know how to make a complaint about Ability Advocacy				Yes <input type="radio"/>	No <input type="radio"/>	Not sure <input type="radio"/>
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
8. My advocate explained what Ability Advocacy can and cannot do to support me.				Yes <input type="radio"/>	No <input type="radio"/>	Not sure <input type="radio"/>
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
9. Do you think your advocate has the right skills for the job?				Yes <input type="radio"/>	No <input type="radio"/>	Not sure <input type="radio"/>
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
10. Ability Advocacy treated me fairly.				Yes <input type="radio"/>	No <input type="radio"/>	Not sure <input type="radio"/>
	5 - Very satisfied	4 - Somewhat satisfied	3 - Neither satisfied nor dissatisfied	2 - Somewhat dissatisfied	1 - Very dissatisfied	
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Thank you for your feedback! 😊

We appreciate your time and input in assisting us to improve our service.